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AN EXELON COMPANY

September, 2024

Dear Customer:

At PECO, we are committed to providing safe and reliable energy for our customers and the communities we serve.

A recent review of electric service reliability in your neighborhood indicates that trees and vegetation have caused over one-half of all power outages since 2021. Unfortunately, tree-related outages tend to last longer because of the time it takes to clean up debris and make repairs.

We are taking steps to improve your electric service reliability and reduce the number of power outages you experience. Later this fall, Asplundh, a qualified PECO contractor, will perform vegetation work in your area. In late fall or early winter, PECO crews or a PECO qualified contractor will begin replacement of aerial electric lines with a new type of cable that is more resistant to tree damage. Crews will be working in the area through December all around **Talleyrand Road**. During this time, crews will also inspect neighborhood power lines and equipment to identify any additional repairs or replacements that may be needed.

We know you are inconvenienced whenever you are without service, and we appreciate your patience as we work to improve your reliability.

Please contact Giancarlo Migliuolo, engineer, at (267) 533-0292 if you have any questions.

Sincerely,

Courtney Allen  
Director, Electric Operations